



**AGENDA**  
**Community Policing Advisory Committee**

June 21, 2023

9:00 am

Municipal Operations Centre  
408 James Street South, St. Marys

Pages

1. **CALL TO ORDER**
2. **DECLARATION OF PECUNIARY INTEREST**
3. **AMENDMENTS AND APPROVAL OF AGENDA**

**RECOMMENDATION**

**THAT** the June 21, 2023 Community Policing Advisory Committee agenda be accepted as presented.

4. **ACCEPTANCE OF MINUTES**

3

**RECOMMENDATION**

**THAT** the May 17, 2023 Community Policing Advisory Committee meeting minutes be approved by the Committee and signed by the Chair and the Secretary.

5. **CORRESPONDENCE**
6. **REPORTS**

- 6.1 **CRIME STOPPERS REPORT**

7

May 2023

**RECOMMENDATION**

**THAT** the May 2023 Crime Stoppers report be received.

## **6.2 POLICE MONTHLY STATISTICS**

9

### **RECOMMENDATION**

**THAT** the May 2023 Police Monthly Statistics report be received.

## **6.3 Stratford Police Service Board Liaison Report - Coun. Edney**

### **RECOMMENDATION**

**THAT** the Stratford Police Services Board Liaison report from Councillor Edney be received.

## **7. OTHER BUSINESS**

### **7.1 ADMIN 25-2023 Community Outreach Worker Annual Report**

14

### **RECOMMENDATION**

**THAT** ADMIN 25-2023 Community Outreach Worker Annual Report be received.

## **8. UPCOMING MEETINGS**

\*All meetings are open to the public to attend in person and will be live streamed to the Town's YouTube channel

September 20, 2023 - 9:00 am, Municipal Operations Centre

## **9. ADJOURNMENT**

### **RECOMMENDATION**

**THAT** this Community Policing Advisory Committee meeting be adjourned at \_\_\_\_\_ am.



**MINUTES**  
**Community Policing Advisory Committee**

May 17, 2023  
9:00 am  
Municipal Operations Centre  
408 James Street South, St. Marys

Committee Members Present: Mayor Strathdee  
Jacqueline Hibbert  
Tony Winter  
Robert Zensner  
Councillor Edney  
Councillor Luna

Stratford Police Services Present: Chief Greg Skinner  
Deputy Chief Foster

Staff Present: Brent Kittmer, Chief Administrative Officer  
Jenna McCartney, Clerk

**1. CALL TO ORDER**

The Chair called the meeting to order at 9:00 am.

**2. DECLARATION OF PECUNIARY INTEREST**

None.

**3. AMENDMENTS AND APPROVAL OF AGENDA**

The Chair added item 6.2, Traffic, Parking and Boulevard Maintenance By-law Update, to the agenda.

**Moved By** Councillor Edney

**Seconded By** Robert Zensner

**THAT** the May 17, 2023 Community Policing Advisory Committee agenda be accepted as amended.

**CARRIED**

**4. ACCEPTANCE OF MINUTES**

Community Policing Advisory Committee - May 17, 2023

**Moved By** Councillor Luna  
**Seconded By** Tony Winter

**THAT** the April 19, 2023 Community Policing Advisory Committee meeting minutes be approved by the Committee and signed by the Chair and the Secretary.

**CARRIED**

## **5. REPORTS**

### **5.1 CRIME STOPPERS REPORT**

Chief Skinner acknowledged the recent death of Sgt. Eric Mueller while in the line of duty.

Chief Skinner presented the March and April 2023 Crime Stoppers report.

**Moved By** Councillor Luna  
**Seconded By** Robert Zensner

**THAT** the March 2023 and April 2023 Crime Stoppers reports be received.

**CARRIED**

### **5.2 POLICE MONTHLY STATISTICS**

Deputy Chief Foster presented the April 2023 police statistics.

In response to an inquiry regarding the process for responding to domestic calls, Deputy Chief Foster provided an overview of different scenarios and how they would be handled.

In response to an inquiry regarding the process for commendation and recognition, Deputy Chief Foster explained the different processes for internal or external requests. A recommendation was considered by the Committee at this time.

**Moved By** Councillor Luna  
**Seconded By** Councillor Edney

**THAT** the Committee recognize Constable Mounfield for his service to the community of St. Marys.

**CARRIED**

In response to an inquiry about an increase in false alarms, Deputy Chief Foster will investigate whether the increases are related to common occurrences.

In response to a question regarding an impaired by alcohol crime, Deputy Chief Foster stated that it was a result of a motor vehicle collision.

**Moved By** Robert Zensner

**Seconded By** Tony Winter

**THAT** the April 2023 Police Monthly Statistics report be received.

**CARRIED**

### **5.3 Stratford Police Service Board Liaison Report - Coun. Edney**

Councillor Edney provided highlights of the recent police services board meeting.

In response to an inquiry about training programs related to fraud and artificial intelligence, Deputy Chief Foster stated there are factors that are impeding immediate training which include the specialized skills of individuals, cost of training and the maintenance of the training.

**Moved By** Councillor Luna

**Seconded By** Tony Winter

**THAT** the Stratford Police Services Board Liaison report from Councillor Edney be received.

**CARRIED**

## **6. OTHER BUSINESS**

### **6.1 June 11, 2023 Stratford-Perth Pride Event in Milt Dunnell Park (Brent Kittmer)**

Brent Kittmer provided an overview of the upcoming Stratford-Perth Pride event to be hosted at Milt Dunnell Park on Sunday, June 11, 2023 and wanted to draw the police service's attention to the event due to increasing protests in the area.

Chief Skinner and Deputy Chief Foster noted that the police would develop a plan to ensure there was an appropriate visible deterrent for the event.

### **6.2 Traffic, Parking and Boulevard Maintenance By-law Update**

Jenna McCartney provided an overview of the updates to the Traffic, Parking and Boulevard Maintenance By-law that was recently passed by Council.

## **7. UPCOMING MEETINGS**

Community Policing Advisory Committee - May 17, 2023

3

June 21, 2023 - 9:00 am, Municipal Operations Centre

**8. ADJOURNMENT**

**Moved By** Robert Zensner

**Seconded By** Councillor Luna

**THAT** this Community Policing Advisory Committee meeting be adjourned at 9:38 am.

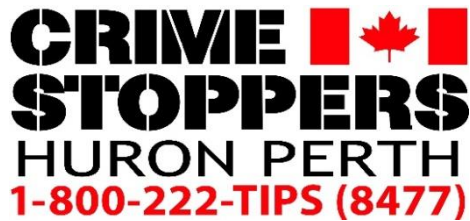
**CARRIED**

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Jacqueline Hibbert, Chair

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Jenna McCartney, Clerk



Crime Stoppers of Huron & Perth Counties  
P.O. Box 471  
Goderich, Ontario, N7A 4C7  
519-606-4166  
crimestopper@ezlink.ca

## Month-End Report for May 2023

### Coordinator: Teresa PATTERSON

To: Inspector Jason Younan, Huron County OPP  
Inspector W. Burrow, Perth OPP  
Staff Sergeant Andrew MacIsaac, Huron County OPP  
D/Sgt Phil Hordijk, Huron County OPP

And to: S/Sgt Dave SINKO, Perth County OPP  
Chief of Police Greg SKINNER, Stratford Police Service  
D/Sgt Tara Bolstead, Perth County OPP  
Sgt. Manny Coelho, North Perth OPP  
Sgt. Scott Lobb, West Perth OPP, Sgt Barry Cookson Perth OPP  
Constable Aaron Mounfield, Stratford Police Service – Liaison  
Sgt. Chris Arnold, Sgt. Avery BASSETT,

### Monthly Statistics for May 2023

30 Total Calls to Huron Perth County Crime Stoppers this month (tips and follow up calls)  
08 New codes issued for Huron Perth County Crime Stoppers

09 Total new OPP tips (Huron County only)

- 00 Huron Drugs
- 09 Huron Intelligence

04 Total new OPP tips (Perth County only)

- 02 Perth Drugs
- 02 Perth Intelligence

15 Total new Stratford Police Service tips

- 01 S.P.S. Drugs
- 14 S.P.S. Intelligence

02 Assigned out to other Crime Stopper Programs (caller in Huron County)

00 Assigned out to other agencies (i.e. Health unit, OSPCA, M.N.R., R.C.M.P.)

## **2023 Year-To-Date Highlights – HURON PERTH**

	<b>YTD</b>	<b>S.I. (1988)</b>
<b>TIPS</b>	<b>131</b>	<b>14,194</b>
<b>Arrests</b>	<b>0</b>	<b>1,390</b>
<b>Cases Cleared</b>	<b>2</b>	<b>2,600</b>
<b>Charges Laid</b>	<b>2</b>	<b>2,859</b>
<b>Weapons Seized</b>	<b>0</b>	<b>1,095</b>
<b>Property/Cash Recovered</b>	<b>0</b>	<b>\$3,765,153</b>
<b>Drugs Seized</b>	<b>0</b>	<b>\$13,758,343</b>
<b>Total Drugs, Cash, Property</b>	<b>0</b>	<b>\$17,518,996</b>
<b>Rewards Approved</b>	<b>2</b>	<b>\$133,860</b>

### **May Tips by Type**

**Theft: 5**

**Traffic: 10**

**Harassment: 2**

**Drugs: 4**

**Sex Assault: 1**

**Warrants: 1**

**Breach: 1**

**Arson: 1**

**By Law: 1**

**Other CC: 2**

**Assault: 1**

**Suspicious Person: 1**

### **Upcoming Events**

<b>DATE</b>	<b>LOCATION</b>	<b>EVENT</b>
June 14	Clinton/Virtual	Board Meeting



# Stratford Police Service



SERVING SINCE 1854

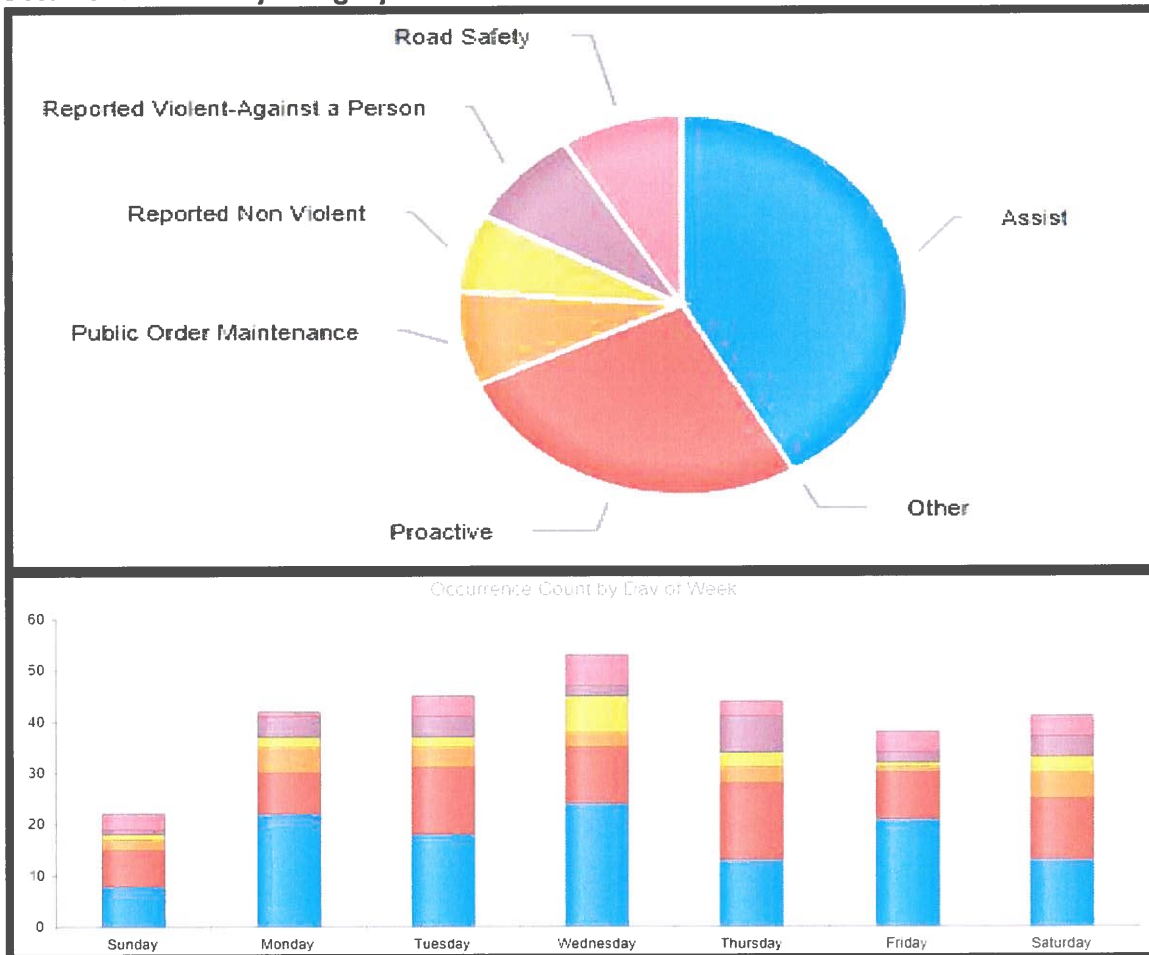
## **BOARD MONTHLY STATS**

**St Marys  
2023 May**

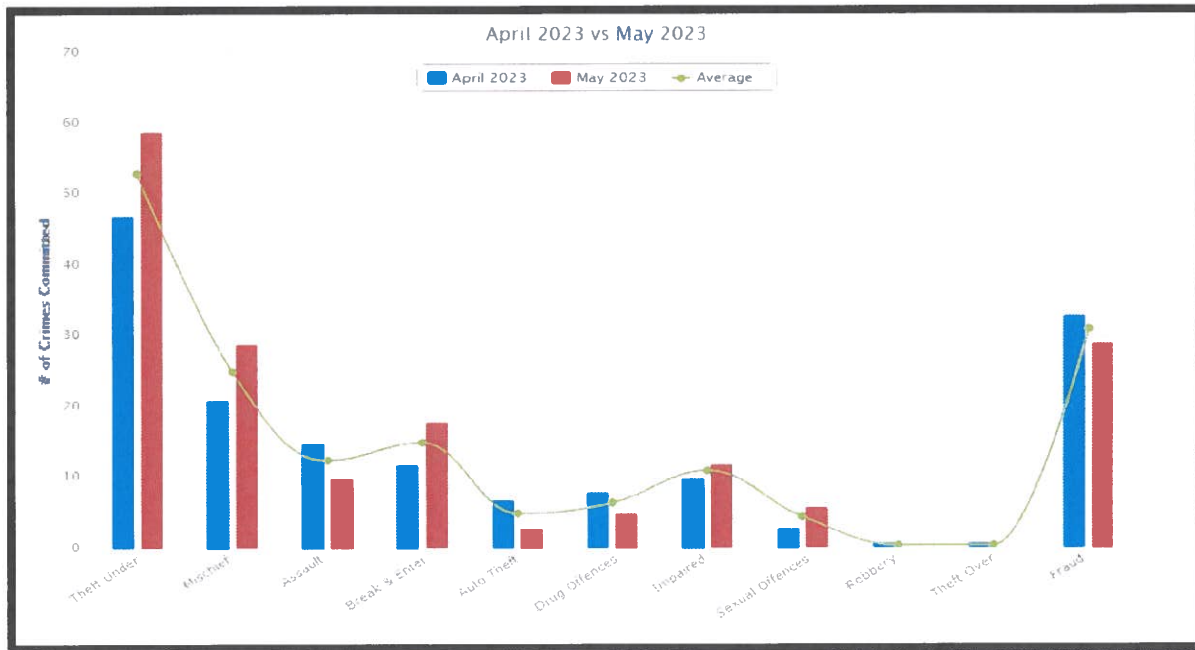


OCCURRENCE STATISTICS					
	Same Month Last Year	Previous Month	Current Month	Previous Year	Current Year
OCCURRENCES	2022 May	2023 Apr	2023 May	Total 2022	Total 2023
CALLS FOR SERVICE	308	222	260	2764	1139
E-TICKETS included in total	36	15	19	301	114
PON WARNINGS included in total	10	17	13	149	80
PART III SUMMONS charges	3	4	2	26	18
CHARGES LAID	53	29	40	584	232
YOUTH CHARGED	3	0	1	13	3
YOUTH DIVERTED	1	0	0	8	3
FALSE ALARMS	6	5	2	78	13
HATE / BIAS INCIDENTS	0	0	3	0	3
MENTAL HEALTH RELATED - RPT	5	4	1	54	25
SUICIDES (includes attempted)	0	0	0	4	2
OVERDOSES	1	0	1	2	1
DOMESTIC RELATED OCC'S	7	9	14	71	45
OCC'S WITH DOMESTIC CHARGES	0	0	4	9	8

### Occurrence Count by Category



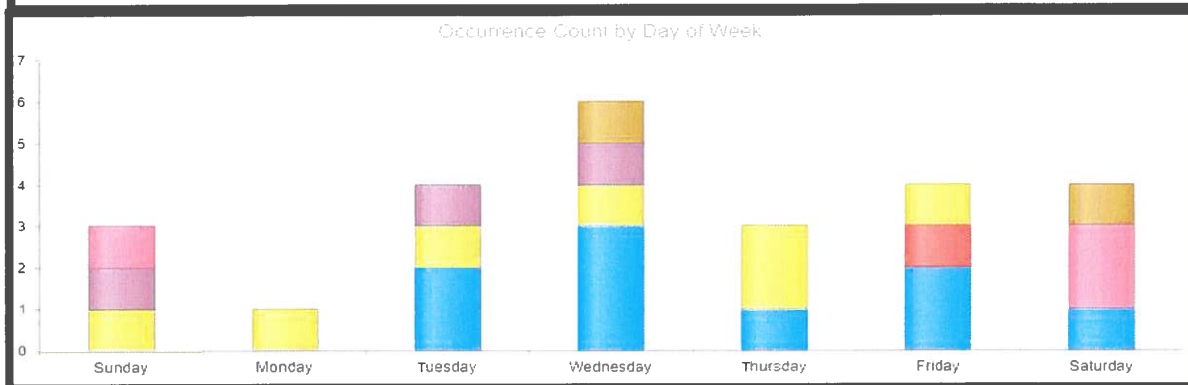
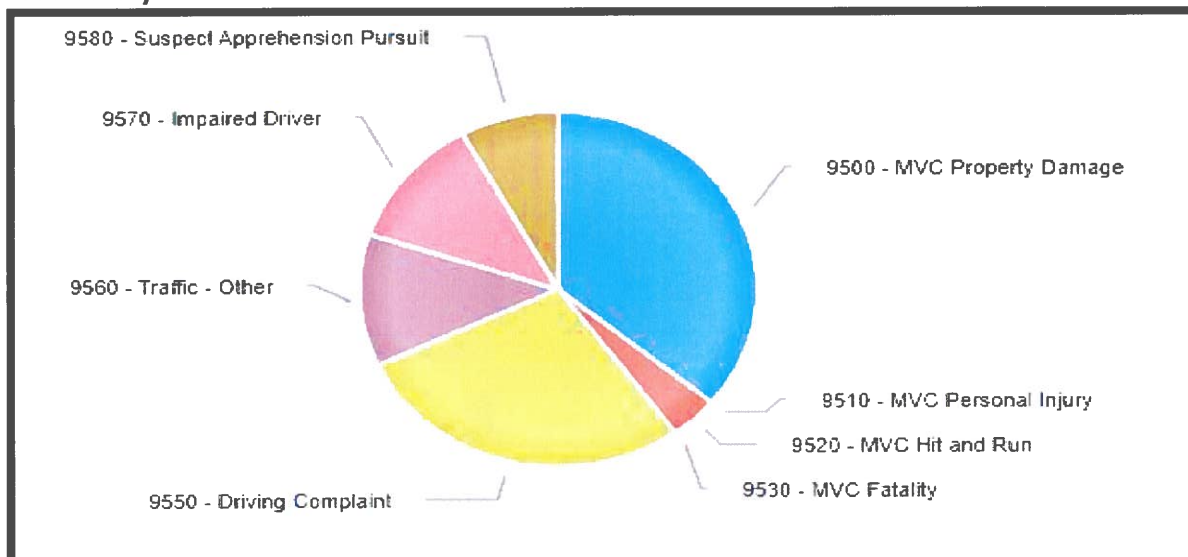
OCCURRENCE CRIME REPORT					
	Same Month Last Year	Previous Month	Current Month	Previous Year	Current Year
OCCURRENCES	2022 May	2023 Apr	2023 May	Total 2022	Total 2023
<b>VIOLENT CRIME</b>					
ASSAULT	2	1	1	17	4
ROBBERY	1	0	0	1	0
SEXUAL OFFENCES	2	0	0	6	2
<b>PROPERTY CRIME</b>					
AUTO THEFT	0	2	2	12	5
BREAK & ENTER	6	2	2	19	7
FRAUDS	5	3	3	41	25
MISCHIEF	6	1	2	51	10
SHOPLIFTING	1	1	1	7	4
THEFT FROM MOTOR VEHICLE	12	4	0	28	4
THEFT OVER - OTHER	0	0	0	0	0
THEFT UNDER - OTHER	10	2	4	54	15
<b>DRUG/ALCOHOL CRIME</b>					
DRUG OFFENCES	0	0	0	2	1
IMPAIRED BY ALCOHOL	2	1	1	4	2
IMPAIRED BY DRUG	0	0	0	0	0



\* Above chart includes Stratford and Perth South.

MOTOR VEHICLE COLLISIONS					
	Same Month Last Year	Previous Month	Current Month	Previous Year	Current Year
OCCURRENCES	2022 May	2023 Apr	2023 May	Total 2022	Total 2023
MVC Total*	9	8	10	98	39
MVC Personal Injury	1	1	0	9	1
MVC PD Only	7	5	9	76	31
MVC Hit & Run	1	2	1	13	7
MVC Fatal	0	0	0	0	0
TOP 5 E-TICKETS ISSUED	29	12	11	249	98
Speeding	19	2	4	178	38
Driving While Under Suspension	1	1	2	10	6
No Currently Validated Permit	5	8	4	41	49
Careless Driving	2	1	1	13	4
Driver Fail to Surrender Licence	2	0	0	7	1

### Road Safety



TRAFFIC STATISTICS			
OCCURRENCES	2023 May	Vehicles Stopped	Charges Laid
RIDE PROGRAMS	0	0	0
VEHICLE PURSUITS / FAIL TO STOP	2	0	0

### MEMBER DEVELOPMENT/TRAINING

Number of Attending	Type of Course/Workshop	Location	Duration
1	Basic Constable Training	OPC	22 Days
1	BTOC	Waterloo	18 Days
2	OHIA	Niagara Falls	5 Days
1	Ontario High Risk Intimate Partners Coordinators	Niagara Falls	1 Day
2	Ontario Residential Caregivers Association Conference	Stratford	1 Day
1	Canine Training	London	6 Days
5	Park Patrol Training	Stratford	1 Day
1	OTAB	Collingwood	3 Days
1	Fraud Conference	Niagara Falls	2 Days
4	IC200	WPS	5 Days
1	Less Lethal Instructor Course	Ottawa	1 Day
2	HCEIT	Toronto	1 Day
3	DNA Training	Stratford	1/2 Day
2	Expert Witness Training	WPRS	1 Day
1	Trauma Informed EDI Training	CAS/Stratford	1/2 Day
1	Axon Training	Stratford	1/2 Day

### MEMBER COMMENDATIONS/RECOGNITIONS

Member Name	Reported By	Type of Occurrence
Hartung	Clark	Choking Child

### RECRUITMENT

Competition	Competition Status	Number of Applicants	Standing
Auxiliary	Closed	15	Interviews
Police Constable (External)	Closed	30	Background/Psych Testing
PT Clerk Communicator	Ongoing	25	Ongoing

### POLICE CHECKS - ST. MARYS

Type	Walk-in	On-Line	Money Collected
Criminal Records Check - Volunteer	0	2	\$30
Criminal Records Check - Employment	0	0	\$0
Criminal Record and Judicial Matters Check - Volunteer	0	2	\$30
Criminal Record and Judicial Matters Check - Employment	0	1	\$25
Police Vulnerable Sector Check - Volunteer	3	20	\$575
Police Vulnerable Sector Check - Employment	3	12	\$750
Insurance Request	0	0	\$0
<b>TOTAL:</b>	<b>6</b>	<b>37</b>	<b>\$1,410</b>

### COMMUNITY RESOURCE/YOUTH OFFICER REPORT - ST. MARYS

ELEMENTARY SCHOOL	
SECONDARY SCHOOL	Indigenous Council Meeting
COMMUNITY EVENTS:	
OTHER INITIATIVES:	MTO Blitz Train Park Patrol on 529 Garage

### MEDIA RELEASES - ST. MARYS

DATE	DESCRIPTION
10-May	High Risk Domestic Offender Wanted
29-May	Scam Alert re: Facebook Ad
31-May	23-9667 - Gun and Drugs Seized





# FORMAL REPORT

<b>To:</b>	Mayor Strathdee and Members of Council
<b>Prepared by:</b>	Brittany Petrie, Community Outreach Worker
<b>Date of Meeting:</b>	25 April 2023
<b>Subject:</b>	<b>ADMIN 25-2023 Community Outreach Worker Annual Report</b>

## PURPOSE

The purpose of this report is to present Council with information regarding the positive impact the Town's Community Outreach Program has had.

## RECOMMENDATION

**THAT** ADMIN 25-2023 Community Outreach Worker Annual Report be received.

## BACKGROUND

Throughout 2020, an ad-hoc committee of Council worked with representatives from the United Way Perth Huron (UWPH) and the City of Stratford's Social Services (City) department to explore complex social issues that exist in St. Marys.

On February 9, 2021 Council approved a memorandum of understanding (MOU) to partner with the UWPH, the City, and Family Services Perth Huron (FSPH) for a one-year pilot to hire a Community Developer and Support Worker position for St. Marys. FSPH was the employer of this position, and after the contract end date on March 31, 2022, FSPH provided notice to the funding partners that they were no longer able to support the position as an employer but would maintain their role as an agency for referrals.

On April 26, 2022 Council approved the Town to internalize this role, with both the UWPH and the City staying on as funding partners. The position has transitioned to be called Community Outreach Worker, and Brittany Petrie has been successfully in the role since late October 2022.

The Town is the successful recipient of 3-year Impact Funding from the UWPH for this position. As part of the funding agreement with UWPH the Town is required to track KPIs and report on an annual basis. This report serves to share the annual report with Council.

## REPORT

Since beginning the role in October 2022, the Community Outreach Worker has directly supported 75 St. Marys residents. The level of support differs based on the individual's needs & goals. Individuals may require one-time support, weekly, bi-weekly, monthly and/or ad-hoc support. The Community Outreach Worker assesses the needs of the individual and connects them to the appropriate community agencies. The intention is to work collaboratively with other community agencies to provide a wrap-around type of service that best suits the community member.

The Community Outreach Worker assesses current programs and services in St. Marys and provides feedback to the Town's internal Community Wellness Committee about any barriers and/or gaps in

service that might exist. Through this process, there have been a variety of community connections made & programs implemented to best address these barriers and gaps in service.

### **Education Sessions:**

The Community Outreach Worker has facilitated the following education sessions for Council, staff, and the community regarding social issues and supports that exist in the community:

- **Housing & Homelessness Presentation:** Organized for the City of Stratford Social Services to present a community education session on housing and homelessness in Perth County. On December 14, 2022, there were 35 community members in attendance.
- **International Women's Day:** On March 8, 2023, a presentation was delivered to community members on local women's issues. There were 130 community members in attendance.
- **Housing & Homelessness Presentation:** Organized for the City of Stratford Social Services to present to Council on March 21, 2023, regarding housing and homelessness in Perth County

### **Community Connections:**

A key performance indicator is creating positive community connections with service agencies to best support residents of St. Marys. The following is a list of connections that the Community Outreach Worker has made since October 2022:

- **Town of St. Marys:** Utilize & refer community members to internal programs & services:
  - o St. Marys Public Library services: Adult Learning Centre, Food Pantry, access to computer/telephone
  - o Friendship Centre
  - o Access Recreation Grant
  - o Aquatics Department
  - o Youth & Recreational Activities
  - o Early Learning Services
- **Happy Valley Health Team (HVHT):** Scheduled a lunch & learn to discuss collaboration ideas.
- **Huron-Perth Centre:** Discuss the current and possible expansion of youth mental health initiatives in Huron-Perth.
- **Mobile Integrated Health:** Assessed current programs in St. Marys & referred the Mobile Integrated Health team to work directly with the Friendship Centre to expand their blood pressure clinic.
- **Canadian Mental Health Association (CMHA):** Support community members with referrals/accessing CMHA services & to offer wrap-around service.
- **Stratford Police:** Collaborate to provide the least intrusive measure to support residents of St. Marys that require police services.
- **City of Stratford:** Collaborate to support residents of St. Marys with housing, homelessness, Ontario Works & other social service support required.
- **Salvation Army:** Refer community members for income tax clinic, food hamper & Christmas hamper.
- **St. Marys Healthcare Foundation:** Discuss possible mental health initiatives.
- **Corporation of the County of Perth:** PC Connect passes & transportation supports.

- **Huron Perth Public Health:** Harm Reduction & Naloxone Kit distribution.
- **Ministerial Association:** Collaborating to offer Community Closet project (volunteer program).
- **Emily Murphy Centre:** Connect community members to their outreach & transitional housing program.
- **Optimism Place:** Connect individuals that identify as females that have been experiencing domestic violence for shelter, crisis support, court support and/or outreach supports.
- **Partners of Employment:** Refer community members for employment support.
- **YMCA Settlement Worker:** Refer/collaborate to support newcomer families of St. Marys.
- **Family Services Perth Huron:** Connect & refer community members for their services.
- **Community Living St. Marys:** Collaborate to best support community members with securing stable housing & possible funding opportunities.
- **Victim Services:** Connect/refer individuals that have recently experienced tragic events.
- **Victim Witness Assistance Program:** Support victims of crime in being connected to this court-based program.
- **Stratford Probation & Parole:** Accept referrals to support residents of St. Marys that are involved with probation & parole.
- **Huron Perth Healthcare Alliance:** Work directly with the Intensive Case Management team to support mental health patients that have recently been discharged from hospital.

#### **Committees:**

- **Situation Table:** Bi-weekly meetings with diverse front-line service providers in Huron & Perth counties to mobilize appropriate short-term community services for individuals at “Acutely Elevated Risk”.
- **School Services Advisory Council:** Avon Maitland District School Board & Huron Perth Catholic School Board facilitate this Council to bring service providers together to discuss school social service supports in Perth & Huron counties. These virtual meetings take place quarterly.
- **St. Marys Community Network:** Committee member to share updates & collaboration ideas with other service agencies in St. Marys. These virtual meetings take place quarterly.
- **Town of St. Marys Community Wellness Committee:** Provide updates to the committee about current social service programs and provide feedback about any gaps in services within the community. Virtual meetings are every other month.

#### **Current Projects:**

- **St. Marys Community Closet:** A volunteer-driven project that the Town of St. Marys is a community partner in supporting aspects of the program. The mission is to eliminate all financial barriers for residents of St. Marys and surrounding areas to have access to clothing. This service will accept new and/or gently used clothing that will be available for no cost to community members. The project will be located at the St. James Anglican Church & will operate during the Nourish Market (1<sup>st</sup> & 3<sup>rd</sup> Thursday of the Month) & during Community Dinners (every other Monday). The purpose of coordinating the hours of operation during other service programs is to make it more convenient for the community.
- **Mental Health Initiatives:**



- **Youth Mental Health:** Collaborating with the Huron-Perth Centre, Avon Maitland District School Board and Family Services Perth Huron to offer a peer-to-peer mental health support group for youth in St. Marys.
- **Community Mental Health Education:** In the preliminary stages of planning a mental health education session for community members on how to recognize, acknowledge, and respond to mental health situations.
- **Staff Mental Health Training:** In the preliminary stages of planning a mental health training for Town of St. Marys staff on how to support someone experiencing a mental health crisis.
- **Shower Program:** The Town of St. Marys Community Service Department & the Community Outreach Worker developed a free shower program that the public can access at the PRC on Tuesdays from 9am – 1pm. The program offers a safe, private, and secure shower for people of all abilities.
- **Harm Reduction & Naloxone Kit Distribution:** The Community Outreach Worker connected with HPPH to develop an agreement for the distribution of harm reduction supplies & naloxone kits.

### **Impact Stories:**

For confidentiality purposes, the names of the individuals in the impact stories have been changed.

#### ***Impact Story 1:***

In collaboration with Stratford Police, the Community Outreach Worker attended St. Marys Memorial Hospital to support a community member named "Larry" that required support in securing emergency shelter due to a change in his recent housing situation. Larry was taken to hospital by Stratford Police for an assessment due to concerns of his well-being. Before discharge from the hospital, the Community Outreach Worker worked directly with the City of Stratford to secure emergency shelter. Stratford Police and the Community Outreach Worker collaborated to support Larry in obtaining food, clothing, and resources as he transitioned into emergency shelter. While Larry was at the emergency shelter, he was admitted into Stratford General Hospital to receive support with his mental health. Upon his discharge, Larry has been couch surfing with a friend until he is able to secure housing. The Community Outreach Worker collaborated with the City of Stratford Social Services to support Larry in completing housing paperwork to be put on the Rent-Geared-Income (RGI) Housing list in Perth County. The Community Outreach Worker was also able to support Larry in applying for a new birth certificate, to obtain his ODSP T5 documentation & to connect him to the Salvation Army to complete his income tax. Unfortunately, Larry missed his mandatory fingerprinting & pictures at the Stratford Police headquarters; therefore, there was a warrant for his arrest. The Community Outreach Worker advised Larry about his current circumstances and discussed different ways to navigate his warrant. The Community Outreach Worker advocated & collaborated with Stratford Police on developing a plan that would be least intrusive for Larry due to his recent mental health struggles. Larry was an active member with developing a plan as he decided that he would attend the Town Hall to meet the Community Outreach Worker & the Stratford Police to execute the warrant. From there he was taken to take him to Stratford Police headquarters for fingerprinting and pictures. The Community Outreach Worker attended and supported Larry through this process along with Stratford Police, by even showing him the courthouse of where his court proceeding would take place. Despite his circumstances, Larry reported that the support from the Community Outreach Worker made the process less stressful. The Community Outreach Worker supported Larry in securing transportation to attend court to avoid future missed proceedings. The Community Outreach Worker has collaborated with Larry's General Practitioner, HPHA Intensive Case Manager and CMHA to essentially provide Larry with a wrap around service to best support his mental health & to navigate different systems. The Community Outreach Worker continues to check-in with Larry weekly & ad-hoc to best support him within the community.

## ***Impact Story 2:***

The Community Outreach Worker was approached by “Sarah”, a tenant in one of the City of Stratford's Rent-to-Geared Income buildings located in St. Marys. Sarah was emotional during this encounter and said that she needs help in contacting different social services for urgent appointments, however she doesn't have a phone to do so. Sarah said that she heard about the Community Outreach Worker position from other tenants & has seen the worker in the building often supporting a variety of community members. Sarah disclosed that she is a victim of assault and has been subpoenaed by the Crown Attorney's office to meet with the Victim Witness Assistance Program to prepare for trial. The police have attended Sarah's apartment multiple times to serve court papers, as the Crown Attorney's office has not been able to successfully contact her. Sarah expressed that she is frustrated with this process because she has no call back number to leave the Victim Witness Assistance Program for this sensitive legal matter. Sarah said that she experienced homelessness for many years in Stratford, and then recently received rent-to-geared income housing in St. Marys. Sarah feels like she has no way of accessing services without a phone or internet, as services have no way to reach Sarah unless they attend her apartment. She feels extremely lonely and anxious living by herself in her apartment, as she had no social connection with peers or social services in St. Marys. She has even been having extreme night terrors due to this isolation and her recent trauma. Sarah was underdressed for the cold weather, she said she has no winter outdoor wear, which she identified as a barrier leaving her unit to access supports & services. Since living in St. Marys, she has not been connected to any community resources. The Community Outreach Worker received written consent to speak to Ontario Works (OW) and the Victim Witness Assistance Program. The Community Outreach Worker was able to schedule an appointment for Sarah to attend her trial preparation with the Victim Witness Assistance Program and to collaborate with her OW case worker about supporting her through her journey of trauma & transition to being housed. Through this collaboration, Sarah is now connected to the Salvation Army Hamper program, the St. Marys Public Library food pantry, received donated winter outdoor wear, connected to Victim Services for counselling support, received pet pantry food for her emotional support dog, is in the process of working with HPHA Nurse Practitioner to work fill out ODSP paperwork, and is applying for grant funding for a landline phone to stay connected to the world. Sarah continues to receive support from the Community Outreach Worker as she transitions to living in St. Marys. After receiving her new outdoor wear, Sarah said she feels more self-confident & she even reported that she has been getting outside more, which is has started to improve her overall mental health.

## **FINANCIAL IMPLICATIONS**

The Town has included \$30,000 in the 2023 operating budget to fund its portion of the Community Outreach Worker program. The Town has received confirmation from the UWPH that it will receive \$30,000 annually from 2023-2026 under the Impact Funding program, conditional on the UWPH raising sufficient funds. The City of Stratford has contributed \$30,000 per year to the program since inception.

## **SUMMARY**

Overall, the Town's Community Outreach program has had an important positive impact on residents who need support. The Community Outreach Worker position is an integral piece of this program, and this report is meant to communicate to Council the work that has been accomplished to date.

## **STRATEGIC PLAN**

- ☒ This initiative is supported by the following priorities, outcomes, and tactics in the Plan.
  - Pillar #2 Balanced Growth
    - Strategy: Scale-based demographic growth & targeted immigration
    - Tactic(s): Identify what infrastructure needs should be in place to attract and retain residents (e.g. housing that's affordable, public services, etc.)

## **OTHERS CONSULTED**


None

## **ATTACHMENTS**

None.

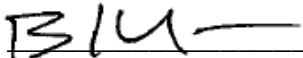
## **REVIEWED BY**

### **Recommended by:**



Brittany Petrie  
Community Outreach Worker

### **Recommended by the CAO**



Brent Kittmer  
Chief Administrative Officer